PRESS RELEASE

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Connecticut United Ways and 2-1-1 Connecticut is here for those struggling this holiday season

2-1-1 Connecticut, “continuing to nurture the passion and the commitment to engaging and assisting its callers in distress.”

Rocky Hill, Conn. – Connecticut United Ways and 2-1-1 Connecticut want this holiday season to be a happy and healthy time for everyone. For many, the stress of social obligations, added financial pressure or feelings of loneliness and isolation can become overwhelming around the holidays and 2-1-1 Connecticut acknowledges that the holiday season can be a hard time for those struggling emotionally. If you, a family member, a friend or a loved one is in crisis or experiencing distress, dial 2-1-1 to get connected with the help you need.

2-1-1 Connecticut maintains the state’s largest and most comprehensive database of health and human services. Trained crisis intervention and suicide prevention specialists are here to answer your calls and provide comfort, support and access to the services you need 24 hours a day; 7 days a week; 365 days a year. Last year, 2-1-1 received more than 320,000 calls from Connecticut residents regarding access to health and human services with more than 84,000 of those calls being identified as crisis calls which encompass situational, emotional and behavior crises.

2-1-1 Connecticut is certified in crisis intervention and suicide prevention and was recently re-accredited by The American Association of Suicidology (AAS) as a certified crisis center. The AAS Evaluation Report for (Re-) Accreditation described 2-1-1 as, “a vibrant, passionate organization, staffed from the top to bottom with caring and committed individuals, dedicated to offering the highest standard to its callers.” An AAS examiner and licensed psychologist reported that 2-1-1 Connecticut, “is a superior blended service and organization. It appears to embrace state of the art technology with all of the possibilities it offers, while continuing to nurture the passion and the commitment to engaging and assisting its callers in distress.” 2-1-1 Connecticut is proud to be the first place that Connecticut residents turn to connect with health and human services and continues to strive to better serve Connecticut and provide the support and connection to resources our residents have come to expect.

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About United Way of Connecticut

The mission of United Way of Connecticut is to help meet the needs of Connecticut and its residents by providing information, education, and connection to services. United Way of Connecticut furthers its mission by providing 24/7 toll-free information and referral through United Way 2-1-1; specialized services in child care, child development and disabilities; and by collaborating with local United Ways and Connecticut state agencies and elected officials.

United Way of Connecticut provides services with support from the State of Connecticut and local United Ways.