

United Way 2-1-1 Requests for Service – Public Assistance Programs*, by Town Fiscal Years 2008 and 2009**

Town	FY 2008	FY 2009	% Change
Andover	11	11	0.0%
Ansonia	178	199	11.8%
Ashford	22	27	22.7%
Avon	27	29	7.4%
Barkhamsted	4	12	200.0%
Beacon Falls	20	37	85.0%
Berlin	53	77	45.3%
Bethany	13	12	-7.7%
Bethel	34	64	88.2%
Bethlehem	10	7	-30.0%
Bloomfield	183	158	-13.7%
Bolton	10	13	30.0%
Bozrah	7	8	14.3%
Branford	176	194	10.2%
Bridgeport	1,731	1,516	-12.4%
Bridgewater	1	7	600.0%
Bristol	431	427	-0.9%
Brookfield	25	22	-12.0%
Brooklyn	52	39	-25.0%
Burlington	14	21	50.0%
Canaan	18	8	-55.6%
Canterbury	39	41	5.1%
Canton	27	36	33.3%
Chaplin	17	10	-41.2%
Cheshire	59	53	-10.2%
Chester	12	13	8.3%
Clinton	70	80	14.3%
Colchester	90	84	-6.7%
Colebrook	1	1	0.0%
Columbia	17	11	-35.3%
Cornwall	3	0	-100.0%
Coventry	36	57	58.3%
Cromwell	31	69	122.6%
Danbury	242	257	6.2%
Darien	8	8	0.0%
Deep River	16	29	81.3%

Town	FY 2008	FY 2009	% Change
Derby	73	99	35.6%
Durham	12	19	58.3%
East Granby	23	17	-26.1%
East Haddam	35	45	28.6%
East Hampton	52	62	19.2%
East Hartford	658	702	6.7%
East Haven	258	265	2.7%
East Lyme	87	82	-5.7%
East Windsor	82	104	26.8%
Eastford	9	8	-11.1%
Easton	8	10	25.0%
Ellington	53	59	11.3%
Enfield	290	318	9.7%
Essex	15	41	173.3%
Fairfield	119	142	19.3%
Farmington	81	59	-27.2%
Franklin	4	7	75.0%
Glastonbury	78	95	21.8%
Goshen	8	8	0.0%
Granby	17	32	88.2%
Greenwich	57	112	96.5%
Griswold	102	91	-10.8%
Groton	242	250	3.3%
Guilford	60	77	28.3%
Haddam	11	17	54.5%
Hamden	293	326	11.3%
Hampton	7	16	128.6%
Hartford	2,447	2,225	-9.1%
Hartland	12	5	-58.3%
Harwinton	11	19	72.7%
Hebron	18	30	66.7%
Kent	12	15	25.0%
Killingly	192	174	-9.4%
Killingworth	6	20	233.3%
Lebanon	27	24	-11.1%
Ledyard	47	68	44.7%

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Town	FY 2008	FY 2009	% Change
Lisbon	24	16	-33.3%
Litchfield	18	28	55.6%
Lyme	5	10	100.0%
Madison	29	53	82.8%
Manchester	566	513	-9.4%
Mansfield	29	41	41.4%
Marlborough	13	20	53.8%
Meriden	675	614	-9.0%
Middlebury	4	17	325.0%
Middlefield	16	26	62.5%
Middletown	406	368	-9.4%
Milford	249	333	33.7%
Monroe	56	65	16.1%
Montville	97	114	17.5%
Morris	5	9	80.0%
Naugatuck	204	267	30.9%
New Britain	713	702	-1.5%
New Canaan	11	24	118.2%
New Fairfield	15	17	13.3%
New Hartford	22	28	27.3%
New Haven	1,691	1,533	-9.3%
New London	400	367	-8.3%
New Milford	71	80	12.7%
Newington	109	132	21.1%
Newtown	30	48	60.0%
Norfolk	8	7	-12.5%
North Branford	59	59	0.0%
North Canaan	2	3	50.0%
North Haven	70	101	44.3%
North Stonington	22	39	77.3%
Norwalk	399	442	10.8%
Norwich	439	398	-9.3%
Old Lyme	25	38	52.0%
Old Saybrook	28	52	85.7%
Orange	13	45	246.2%
Oxford	18	33	83.3%

Town	FY 2008	FY 2009	% Change
Plainfield	178	175	-1.7%
Plainville	76	119	56.6%
Plymouth	76	72	-5.3%
Pomfret	14	17	21.4%
Portland	34	32	-5.9%
Preston	13	20	53.8%
Prospect	16	35	118.8%
Putnam	122	108	-11.5%
Redding	7	10	42.9%
Ridgefield	15	20	33.3%
Rocky Hill	81	99	22.2%
Roxbury	7	5	-28.6%
Salem	12	14	16.7%
Salisbury	3	8	166.7%
Scotland	6	1	-83.3%
Seymour	96	148	54.2%
Sharon	7	12	71.4%
Shelton	131	185	41.2%
Sherman	5	7	40.0%
Simsbury	44	47	6.8%
Somers	29	34	17.2%
South Windsor	72	83	15.3%
Southbury	32	40	25.0%
Southington	170	194	14.1%
Sprague	18	20	11.1%
Stafford	75	77	2.7%
Stamford	406	477	17.5%
Stonington	36	35	-2.8%
Stratford	242	334	38.0%
Suffield	25	45	80.0%
Thomaston	18	40	122.2%
Thompson	43	68	58.1%
Tolland	41	36	-12.2%
Torrington	207	210	1.4%
Trumbull	49	83	69.4%
Union	248	237	-4.4%

United Way 2-1-1 Requests for Service – Public Assistance Programs, by Town Fiscal Years 2008 and 2009 (cont.)

Town	FY 2008	FY 2009	% Change
Vernon	14	17	21.4%
Voluntown	227	244	7.5%
Wallingford	2	3	50.0%
Warren	9	9	0.0%
Washington	1,147	1,104	-3.7%
Waterbury	86	116	34.9%
Waterford	51	90	76.5%
Watertown	224	226	0.9%
West Hartford	607	655	7.9%
West Haven	20	42	110.0%
Westbrook	2	12	500.0%
Weston	31	24	-22.6%
Westport	79	112	41.8%
Wethersfield	14	27	92.9%
Willington	11	11	0.0%
Wilton	64	66	3.1%
Winchester	243	169	-30.5%
Windham	160	236	47.5%
Windsor	101	88	-12.9%
Windsor Locks	47	73	55.3%
Wolcott	8	19	137.5%
Woodbridge	20	27	35.0%
Woodbury	34	42	23.5%
Woodstock	49	39	-20.4%
Out of State	21	23	9.5%
Unknown	242	334	38.0%
Total Number of Calls	17,912	18,786	4.9%
Total Number of Service Requests+	21,707	22,612	4.2%

* Public Assistance Programs include: (the following are listed in alphabetical order) Child Care Subsidies, Family Caregiver Subsidies, Food Stamps/SNAP, General Assistance/SAGA, Healthy Start, Home/Community Care Financing Programs, Medicaid, Medicare Savings Programs, Prescription Prior Authorization, Refugee/Entrant Cash Assistance, SSI, State Supplement Programs, TANF, WIC

**Fiscal year is July 1 through June 30.

+ The number of requests for service is greater than the number of calls, given that one caller may request information on multiple services.

United Way 2-1-1 Requests for Service – Public Assistance Programs*, by United Way, Fiscal Years 2008 and 2009**

United Way	FY 2008	FY 2009	% Change
Middlesex United Way	764	915	19.8%
United Way of Central and Northeast Connecticut	7,775	7,742	-0.4%
United Way of Coastal Fairfield County	2,667	2,671	0.1%
United Way of Greater New Haven	3,277	3,339	1.9%
United Way of Greater Waterbury	1,404	1,486	5.8%
United Way of Greenwich	57	212	96.5%
United Way of Meriden and Wallingford	902	858	-4.9%
United Way of Milford	249	333	33.7%
United Way of Naugatuck Beacon Falls	224	304	35.7%
United Way of Northwest Connecticut	393	424	7.9%
United Way of Southeastern Connecticut	1,781	1,827	2.6%
United Way of Southington	170	194	14.1%
United Way of West Central	597	639	7.0%
United Way of Western Connecticut	881	1,041	18.2%
Valley United Way	496	664	33.9%

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