

United Way 2-1-1 Requests for Service – Housing, Food, Utility Assistance Referrals by Town, January through October, 2009

Town	Housing	Food	Utility Assistance	% of all Requests	Town	Housing	Food	Utility Assistance	% of all Requests
Andover	16	14	22	26.8%	Derby	131	144	194	28.8%
Ansonia	258	296	339	30.2%	Durham	12	14	25	26.8%
Ashford	18	36	43	37.0%	East Granby	11	14	38	28.9%
Avon	19	24	55	21.5%	East Haddam	17	42	65	30.7%
Barkhamsted	11	16	22	32.7%	East Hampton	64	56	109	29.3%
Beacon Falls	27	43	62	39.3%	East Hartford	1,569	965	1,796	32.8%
Berlin	55	87	129	29.7%	East Haven	295	333	435	33.0%
Bethany	7	9	24	27.6%	East Lyme	74	84	154	29.0%
Bethel	49	71	138	33.9%	East Windsor	76	117	173	32.2%
Bethlehem	9	7	29	30.4%	Eastford	8	19	19	37.7%
Bloomfield	271	176	349	30.8%	Easton	3	6	17	22.2%
Bolton	32	12	26	35.2%	Ellington	34	67	97	23.5%
Bozrah	7	8	19	27.6%	Enfield	313	306	593	30.9%
Branford	188	233	433	31.6%	Essex	15	24	36	32.5%
Bridgeport	3,727	2319	4,619	30.1%	Fairfield	201	157	240	29.9%
Bridgewater	2	4	7	41.9%	Farmington	55	51	115	20.7%
Bristol	542	521	774	26.4%	Franklin	9	8	17	34.0%
Brookfield	19	25	47	24.6%	Glastonbury	82	97	128	21.0%
Brooklyn	69	74	82	35.2%	Goshen	3	10	20	35.5%
Burlington	13	15	27	26.6%	Granby	8	15	35	18.6%
Canaan	11	10	14	28.5%	Greenwich	96	98	165	21.3%
Canterbury	26	45	50	33.1%	Griswold	88	96	157	32.7%
Canton	19	34	55	27.2%	Groton	272	264	309	27.2%
Chaplin	5	10	27	29.2%	Guilford	47	52	93	27.0%
Cheshire	47	51	107	23.2%	Haddam	13	22	48	31.0%
Chester	10	19	28	24.5%	Hamden	589	468	763	29.2%
Clinton	68	83	161	35.3%	Hampton	11	16	21	40.7%
Colchester	75	68	102	26.6%	Hartford	7,247	3,267	6,113	28.1%
Colebrook	5	2	3	33.3%	Hartland	6	8	15	40.3%
Columbia	26	18	33	33.9%	Harwinton	11	19	43	40.8%
Cornwall	0	2	16	50.0%	Hebron	22	19	44	23.5%
Coventry	41	51	66	31.0%	Kent	11	8	13	29.6%
Cromwell	77	68	94	28.0%	Killingly	192	202	280	26.7%
Danbury	425	300	575	30.2%	Killingworth	11	20	36	38.7%
Darien	12	9	16	15.9%	Lebanon	29	26	57	28.2%
Deep River	18	28	48	30.3%	Ledyard	79	68	127	32.3%

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Lisbon	4	11	24	26.2%	Plainfield	88	321	283	37.9%
Litchfield	34	31	71	31.5%	Plainville	126	144	211	28.0%
Lyme	9	12	24	37.2%	Plymouth	52	81	135	29.9%
Madison	17	37	67	26.4%	Pomfret	12	26	36	35.1%
Manchester	999	613	1,239	30.7%	Portland	102	39	88	35.6%
Mansfield	33	35	63	22.2%	Preston	8	15	30	32.9%
Marlborough	28	20	35	29.9%	Prospect	24	32	72	34.1%
Meriden	935	860	1,082	26.6%	Putnam	92	148	198	30.7%
Middlebury	6	19	47	32.3%	Redding	5	14	29	35.6%
Middlefield	12	20	30	30.4%	Ridgefield	9	24	44	26.9%
Middletown	838	435	744	25.6%	Rocky Hill	113	80	100	24.3%
Milford	379	384	462	30.6%	Roxbury	2	4	14	35.7%
Monroe	32	65	84	27.7%	Salem	7	17	35	30.6%
Montville	101	107	206	30.8%	Salisbury	5	7	18	24.8%
Morris	7	5	13	28.7%	Scotland	3	1	6	21.7%
Naugatuck	273	329	603	33.0%	Seymour	99	139	138	31.4%
New Britain	1,693	1,071	1,973	30.0%	Sharon	5	11	12	15.3%
New Canaan	10	23	39	28.5%	Shelton	167	214	273	31.0%
New Fairfield	9	30	45	33.9%	Sherman	11	4	14	50.9%
New Hartford	16	26	41	32.7%	Simsbury	57	55	89	27.4%
New Haven	4,936	2,997	4,444	29.2%	Somers	10	26	54	29.0%
New London	650	477	726	25.3%	South	66	79	128	28.2%
New Milford	55	85	182	29.5%	Southbury	29	42	123	35.3%
Newington	184	159	203	27.5%	Southington	163	186	326	27.7%
Newtown	25	44	117	28.7%	Sprague	18	32	46	28.6%
Norfolk	4	6	18	32.9%	Stafford	74	88	139	35.2%
North	35	70	118	29.9%	Stamford	876	653	1,045	29.5%
North Canaan	0	1	11	30.0%	Sterling	22	71	63	38.2%
North Haven	83	122	151	29.6%	Stonington	46	77	105	26.2%
North	31	24	26	33.2%	Stratford	440	367	673	32.1%
Norwalk	607	459	834	27.9%	Suffield	36	40	61	31.1%
Norwich	674	479	492	23.2%	Thomaston	28	53	90	31.0%
Old Lyme	17	29	59	29.8%	Thompson	35	84	95	35.0%
Old Saybrook	34	54	53	26.6%	Tolland	22	41	60	27.1%
Orange	27	29	43	24.7%	Torrington	311	282	807	32.1%
Oxford	27	29	52	30.3%	Trumbull	110	60	136	20.9%

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Town	Housing	Food	Utility Assistance	% of all Requests
Union	0	2	3	41.7%
Vernon	431	233	528	27.6%
Voluntown	6	18	24	37.5%
Wallingford	221	282	303	24.8%
Warren	11	3	6	42.9%
Washington	11	10	18	51.3%
Waterbury	2,549	1,697	3,122	27.7%
Waterford	83	114	178	30.0%
Watertown	54	109	252	34.8%
West Hartford	326	292	514	26.2%
West Haven	897	868	1,495	32.1%
Westbrook	42	43	60	33.8%
Weston	7	8	13	20.3%
Westport	101	34	56	31.4%
Wethersfield	166	107	198	25.6%
Willington	15	29	30	24.4%
Wilton	4	11	23	22.4%
Winchester	74	97	266	32.2%
Windham	396	170	271	24.7%
Windsor	342	280	567	33.5%
Windsor Locks	85	110	152	28.1%
Wolcott	25	59	136	30.3%
Woodbridge	12	26	23	26.3%
Woodbury	24	23	55	32.9%
Woodstock	21	34	70	36.0%
Unknown	35	23	39	5.3%
Out of State	76	11	26	2.3%
Total Calls	32,978	27,608	44,127	34.4%
Total Service Requests+	39,997	29,417	49,856	28.6%

-- No cases

+ The number of requests for service is greater than the number of calls, given that one caller may request information on multiple services.

United Way 2-1-1 Requests for Service – Housing, Food, Utility Assistance Referrals by United Way, January through October, 2009 (cont.)

United Way	Housing	Food	Utility Assistance	% of all Requests
Middlesex United Way	834	967	1,625	28.0%
United Way of Central and Northeast Connecticut	9,834	9,977	17,604	29.1%
United Way of Coastal Fairfield County	3,505	3,518	6,750	29.6%
United Way of Greater New Haven	4,519	5,244	8,089	29.8%
United Way of Greater Waterbury	1,786	2,092	4,033	28.3%
United Way of Greenwich	71	98	165	21.3%
United Way of Meriden and Wallingford	743	1,142	1,385	26.2%
United Way of Milford	254	384	462	30.6%
United Way of Naugatuck Beacon Falls	191	372	665	33.6%
United Way of Northwest Connecticut	320	533	1,390	31.9%
United Way of Southeastern Connecticut	1,436	2,008	2,860	26.6%
United Way of Southington	98	186	326	27.7%
United Way of West Central	483	761	1,147	27.0%
United Way of Western Connecticut	1,008	1,279	2,294	30.0%
Valley United Way	450	822	996	30.3%