

United Way 2-1-1 Requests for Service – by Town Fiscal Years 2008 and 2009*

Town	FY 2008	FY 2009	% Change
Andover	166	215	29.5%
Ansonia	3,331	3,477	4.4%
Ashford	299	284	-5.0%
Avon	565	551	-2.5%
Barkhamsted	130	175	34.6%
Beacon Falls	308	436	41.6%
Berlin	841	1,170	39.1%
Bethany	166	169	1.8%
Bethel	569	793	39.4%
Bethlehem	207	169	-18.4%
Bloomfield	3,090	3,146	1.8%
Bolton	144	232	61.1%
Bozrah	155	149	-3.9%
Branford	2,581	2,981	15.5%
Bridgeport	45,570	43,001	-5.6%
Bridgewater	45	48	6.7%
Bristol	7,073	7,676	8.5%
Brookfield	379	429	13.2%
Brooklyn	672	734	9.2%
Burlington	214	275	28.5%
Canaan	144	168	16.7%
Canterbury	422	511	21.1%
Canton	356	528	48.3%
Chaplin	151	152	0.7%
Cheshire	921	1,070	16.2%
Chester	147	232	57.8%
Clinton	834	1,032	23.7%
Colchester	1,085	1,179	8.7%
Colebrook	28	40	42.9%
Columbia	232	250	7.8%
Cornwall	40	39	-2.5%
Coventry	552	650	17.8%
Cromwell	680	1,022	50.3%
Danbury	4,472	4,769	6.6%

Town	FY 2008	FY 2009	% Change
Darien	219	245	11.9%
Deep River	272	363	33.5%
Derby	1,638	1,923	17.4%
Durham	180	253	40.6%
East Granby	277	259	-6.5%
East Haddam	505	586	16.0%
East Hampton	654	914	39.8%
East Hartford	13,559	15,365	13.3%
East Haven	3,669	4,026	9.7%
East Lyme	1,222	1,238	1.3%
East Windsor	1,078	1,344	24.7%
Eastford	139	132	-5.0%
Easton	156	144	-7.7%
Ellington	890	937	5.3%
Enfield	4,525	4,583	1.3%
Essex	229	319	39.3%
Fairfield	2,185	2,623	20.0%
Farmington	1,309	1,228	-6.2%
Franklin	85	110	29.4%
Glastonbury	1,543	1,761	14.1%
Goshen	96	143	49.0%
Granby	378	397	5.0%
Greenwich	1,681	1,945	15.7%
Griswold	1,441	1,400	-2.8%
Groton	3,996	3,836	-4.0%
Guilford	737	884	19.9%
Haddam	308	321	4.2%
Hamden	6,226	7,297	17.2%
Hampton	130	147	13.1%
Hartford	68,518	66,852	-2.4%
Hartland	102	73	-28.4%
Harwinton	159	231	45.3%
Hebron	344	488	41.9%
Kent	158	112	-29.1%

United Way 2-1-1 Requests for Service – by Town Fiscal Years 2008 and 2009 (cont.)

Town	FY 2008	FY 2009	% Change
Killingly	2,476	2,793	12.8%
Killingworth	113	204	80.5%
Lebanon	352	443	25.9%
Ledyard	856	966	12.9%
Lisbon	263	262	-0.4%
Litchfield	424	559	31.8%
Lyme	91	119	30.8%
Madison	436	691	58.5%
Manchester	10,893	11,057	1.5%
Mansfield	698	738	5.7%
Marlborough	310	346	11.6%
Meriden	11,934	12,032	0.8%
Middlebury	143	301	110.5%
Middlefield	226	237	4.9%
Middletown	9,155	8,612	-5.9%
Milford	4,038	4,679	15.9%
Monroe	606	784	29.4%
Montville	1,511	1,706	12.9%
Morris	85	129	51.8%
Naugatuck	3,363	4,131	22.8%
New Britain	16,424	16,985	3.4%
New Canaan	300	325	8.3%
New Fairfield	215	278	29.3%
New Hartford	302	230	-23.8%
New Haven	48,658	47,075	-3.3%
New London	7,999	8,472	5.9%
New Milford	1,038	1,238	19.3%
Newington	2,094	2,274	8.6%
Newtown	565	839	48.5%
Norfolk	68	103	51.5%
North Branford	688	923	34.2%
North Canaan	56	63	12.5%
North Haven	1,226	1,575	28.5%
North Stonington	252	319	26.6%

Town	FY 2008	FY 2009	% Change
Norwalk	7,003	7,783	11.1%
Norwich	9,476	8,414	-11.2%
Old Lyme	341	466	36.7%
Old Saybrook	608	622	2.3%
Orange	333	534	60.4%
Oxford	307	422	37.5%
Plainfield	2,198	2,337	6.3%
Plainville	1,694	1,856	9.6%
Plymouth	831	1,100	32.4%
Pomfret	229	289	26.2%
Portland	746	747	0.1%
Preston	196	221	12.8%
Prospect	313	521	66.5%
Putnam	1,630	1,606	-1.5%
Redding	127	195	53.5%
Ridgefield	288	340	18.1%
Rocky Hill	1,396	1,503	7.7%
Roxbury	59	81	37.3%
Salem	218	231	6.0%
Salisbury	120	171	42.5%
Scotland	96	86	-10.4%
Seymour	1,378	1,476	7.1%
Sharon	184	186	1.1%
Shelton	2,042	2,484	21.6%
Sherman	45	84	86.7%
Simsbury	832	867	4.2%
Somers	341	394	15.5%
South Windsor	1,001	1,191	19.0%
Southbury	540	761	40.9%
Southington	2,399	2,723	13.5%
Sprague	469	417	-11.1%
Stafford	935	1,016	8.7%
Stamford	8,806	9,360	6.3%
Stonington	946	1,139	20.4%

United Way 2-1-1 Requests for Service – by Town Fiscal Years 2008 and 2009 (cont.)

Town	FY 2008	FY 2009	% Change
Stratford	4,530	5,309	17.2%
Suffield	470	520	10.6%
Thomaston	378	635	68.0%
Thompson	589	740	25.6%
Tolland	461	554	20.2%
Torrington	4,795	4,930	2.8%
Trumbull	1,458	1,801	23.5%
Union	11	13	18.2%
Vernon	4,948	5,234	5.8%
Voluntown	268	227	-15.3%
Wallingford	3,395	3,634	7.0%
Warren	21	29	38.1%
Washington	80	120	50.0%
Waterbury	28,131	29,758	5.8%
Waterford	1,285	1,678	30.6%
Watertown	1,060	1,448	36.6%
West Hartford	4,400	4,988	13.4%
West Haven	10,768	11,630	8.0%
Westbrook	384	512	33.3%
Weston	113	176	55.8%
Westport	609	745	22.3%
Wethersfield	1,824	2,122	16.3%
Willington	330	436	32.1%
Wilton	222	241	8.6%
Winchester	1,210	1,508	24.6%
Windham	4,078	3,593	-11.9%
Windsor	3,710	4,310	16.2%
Windsor Locks	1,408	1,509	7.2%
Wolcott	689	954	38.5%
Woodbridge	235	233	-0.9%
Woodbury	287	408	42.2%
Unknown	1,521	1,754	15.3%
Out of State	6,988	6,273	-10.2%
Total Number of Calls	336,485	347,946	3.4%
Total Number of Service Requests**	462,526	482,302	4.3%

*Fiscal year is July 1 through June 30.

** The number of requests for service is greater than the number of calls, given that one caller may request information on multiple services.

United Way 2-1-1 Requests for Service – by United Way Fiscal Years 2008 and 2009*

United Way	FY 2008	FY 2009	% Change
Middlesex United Way	15,041	15,976	6.2%
United Way of Central and Northeast Connecticut	165,022	170,798	3.5%
United Way of Coastal Fairfield County	62,971	63,177	0.3%
United Way of Greater New Haven	75,723	78,018	3.0%
United Way of Greater Waterbury	32,669	32,026	-2.0%
United Way of Greenwich	1,681	1,945	15.7%
United Way of Meriden and Wallingford	15,329	15,666	2.2%
United Way of Milford	4,038	4,679	15.9%
United Way of Naugatuck Beacon Falls	3,671	4,567	24.4%
United Way of Northwest Connecticut	7,943	8,748	10.1%
United Way of Southeastern Connecticut	32,155	32,548	1.2%
United Way of Southington	2,399	2,723	13.5%
United Way of West Central	9,812	10,907	11.2%
United Way of Western Connecticut	16,867	18,715	11.0%
Valley United Way	8,696	9,782	15.7%

*Fiscal year is July 1 through June 30.

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