

UNITED WAY OF CONNECTICUT ANNUAL REPORT 2005



Connecticut United Ways

United Way of Branford
Barbara Melendez, *Executive Director*

United Way of the Capital Area
George Bahamonde, *President*

Darien United Way
Kiki Karpen, *Executive Director*

United Way of Eastern Fairfield County
Merle Berke-Schlessel, Esq., *President*

United Way of Greater New Haven
Hart D. Caparulo, *President*

United Way of Greater Waterbury
Kristen Bulkovitch, *President*

United Way of Greenwich
Stuart D. Adelberg, *President*

Housatonic-Shepaug United Way
Joseph Speranzo, *Executive Director*

United Way of Meriden and Wallingford
Joseph Baker, *Executive Director*

Middlesex United Way
Kevin Wilhem, *Executive Director*

United Way of Milford
Gary M. Johnson, *Executive Director*

United Way of Naugatuck and Beacon Falls
Lisa A. Shappy, *CPO*

United Way of New Canaan
Brooke Manning-Hinds, *President*

United Way of Northern Fairfield County
June Renzulli, *President*

United Way of Northwest Connecticut, Inc.
William A. Egan III, *Executive Director*

United Way of Norwalk & Wilton
David R. Kennedy, *President*

United Way of Southeastern Connecticut
Janet Dinkel Pearce, *President & CPO*

United Way of Southington
Richard M. Corcoran, *Executive Director*

United Way of Stamford
Ellen Isidro, *President*

United Way of West Central Connecticut
Cary Dupont, *President*

United Way of Westport-Weston
Marjolijn Wijsenbeek, *Executive Director*

Valley United Way
John J. (Jack) Walsh, *President & COO*

United Way of Connecticut
Michael P. Meotti, *President*

Statement of Financial Position

For the years ended June 30, 2004 and 2005

	2005	2004
Assets:		
Cash and cash equivalents	\$ 2,725,146	\$ 1,159,727
Prepaid expenses	82,296	0
Grants receivable	259,447	556,111
Contracts receivable	67,049	68,897
Local United Way receivables	18,896	15,762
Other receivables	4,484	29,040
Office furniture and equipment (net of accumulated depreciation \$1,790,994 and \$1,725,098)	466,944	180,076
Total Assets	\$ 3,624,262	\$ 2,009,613
Liabilities and net assets:		
Accounts payable and accrued expenses	\$ 341,783	\$ 270,963
Refundable advances	1,538,586	433,102
Deferred revenue	279,801	182,774
Total Liabilities	2,160,170	886,839
Net assets:		
Unrestricted	1,464,092	1,122,774
Temporarily restricted	0	0
Permanently restricted	0	0
Total Net Assets	1,464,092	1,122,774
Total Liabilities and Net Assets	\$ 3,624,262	\$ 2,009,613

Statement of Activities

For the years ended June 30, 2004 and 2005

	2005	2004
Changes in unrestricted net assets:		
Revenues, gains, and other support:		
Grants & contracts, federal & state	\$ 11,781,362	\$ 9,507,504
Grants & contracts, other	403,848	555,698
Local United Way revenue	705,325	734,375
Directory sales	7,996	2,863
Database income	2,964	3,908
Miscellaneous	35,973	47,246
Investment income	11,393	1,144
	12,948,861	10,852,738
Net assets released from restrictions:		
Satisfaction of program restrictions	0	0
Total unrestricted revenues, gains, & other support	12,948,861	10,852,738
Expenses and losses:		
Program services:		
2-1-1 Health & Human Services	5,716,633	6,241,135
Care 4 Kids	3,170,141	0
Basic Needs Programs	1,019,562	2,399,595
Connecticut Parents Plus Program	568,428	0
Other Programs	313,531	792,293
Total program expenses	10,788,295	9,433,023
Supporting Services		
Management and general	1,570,317	1,212,215
Fundraising	248,931	253,217
Total expenses	12,607,543	10,898,455
Increase/(decrease) in unrestricted net assets	341,318	(45,717)
Changes in temporarily restricted net assets	0	0
Changes in permanently restricted net assets	0	0
Increase/(decrease) in net assets	341,318	(45,717)
Net assets at beginning of year	1,122,774	1,168,491
Net assets at end of year	\$ 1,464,092	\$ 1,122,774



UNITED WAY OF CONNECTICUT BOARD OF DIRECTORS

Robert Metzler, Esq., Chairman
Tyler, Cooper & Alcorn

Rev. David C. Parachini, Vice Chair

Bunny Thompson, Secretary

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COO, United Way of Connecticut

George Bahamonde
President, United Way of the Capital Area

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VP, Public Policy Programs
Business Council of Fairfield County

Michael P. Meotti
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Matthew Nemerson
Pres./CEO, Connecticut Technology Council

Paul R. Pescatello
Pres./CEO, CURE

Diane Randall
Director, Partnership for Strong Communities

June Renzulli
President, United Way of Northern Fairfield County

Kevin Wilhem
Executive Director, Middlesex United Way

Holly C. Wolff



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The year 2005 has been an eventful one for United Way of Connecticut. Most significantly, Michael Meotti came on board as the new CEO, bringing a renewed vision for the direction of the organization and its programs. Mike will build on United Way of Connecticut's track record of excellence in managing 2-1-1 and other programs while building an agenda that will utilize our extensive call data to better assess important social service conditions at the community level. Mike will work to strengthen not only United Way of Connecticut but the United Way system across the state.

2005 also brought devastating hurricanes to the Southeastern United States – disasters which the United Way of Connecticut/2-1-1 responded to immediately. UWC/2-1-1 handled overflow calls for a Florida 2-1-1 program and 12 of our call specialists volunteered, two at a time, for 6 weeks to help staff a 2-1-1 call center in Monroe, Louisiana. Our vice president for information services spent a week in Baton Rouge providing strategic assistance to Louisiana's efforts to set up their first statewide 2-1-1 service.

Here in Connecticut, UWC/2-1-1 served on the Governor's taskforce planning for the anticipated arrival of evacuees. The Governor designated 2-1-1 as the clearinghouse for information for evacuees and their families to link them with disaster services and other resources. 2-1-1 helped 197 evacuees get connected to services. A component of the clearinghouse was a donations management database which tracked all offers of help from Connecticut residents. More than 2,500 residents called offering to help either with donations or volunteering.

In addition to these extra responsibilities, 2-1-1 also handled over 315,000 in its core service, almost 30,000 calls in Child Care, and over 620,000 in all our call centers combined, including 243,000 in the newly expanded Care 4 Kids program. Our website, www.211infoline.org had a record-breaking 818,000 hits and we are continuing to expand the site and make improvements for ease of use.

We look forward to the coming year as we expand our service to Connecticut residents and deepen the partnership between the State and Connecticut's United Way system.

HIGHLIGHTS OF THE YEAR

2-1-1 Infoline

- Helped more than 315,000 people in 2005.
- Became after-hours point of contact for Medicare D, answering questions and helping callers better understand Medicare D and which program might best suit their needs.
- Started "Don't Borrow Trouble" Campaign in partnership with the CT Fair Housing Center and Freddie Mac, acting as the statewide access point for calls on predatory lending practices.
- Continued a two-year contract with the State of Connecticut Department of Children and Families to provide both basic suicide prevention training and "train the trainer" sessions for suicide prevention.
- Responded to a 17% increase in energy assistance calls from September through November due to the dramatic increase in heating costs.

2-1-1 Child Care Infoline

- Received the Child Care Referral Service Quality Assurance Credential from Child Care Aware.
- Successfully transitioned to a new software system that will assist in national data collection and compilation for reporting on child care issues at a federal level.

Care 4 Kids

- Successfully transitioned the entire Care 4 Kids to UWC and started January 3, 2005.
- Handled over 242,000 calls in 2005.

CT Parents Plus

- 132 schools participated in First Day celebrations, with the entire Windham school system coming on board for the first time.
- Conducted Parents as Teachers Institutes and trainings and provided technical assistance to PAT programs across the state.

MCH

- Assisted the Children and Youth with Special Health Care Needs (CYSHCN) Program during its switch to a Regional Medical Home Support Center (RMHSC) System of Care for Children and Youth with Special Health Care Needs.

Child Development Infoline

- Became an access point for the new Regional Medical Home Support Centers for Children and Youth with Special Health Care Needs, implementing new protocols for making referrals to these centers and updated our data system to accommodate the changing needs of the program.

HUSKY Infoline

- Teamed up with Department of Social Services trainers and the staff of ACS, Inc. to provide training on the HUSKY program.
- Handled an overall increase in call volume in 2005; incoming calls increased 3 % and outgoing calls increased by approximately 17 %.
- Developed an official HUSKY Infoline brochure and other marketing materials.

Connecticut State Employee's Campaign

- Raised over \$1.8 million from over 9,000 state employees and 645 retirees. The campaign was led by Insurance Commissioner Susan Cogswell and Michael O'Brien, President of the Connecticut State Employees Union, SEIU Local 2001.