

**United Way  
2-1-1**

**2-1-1  
Child Care**

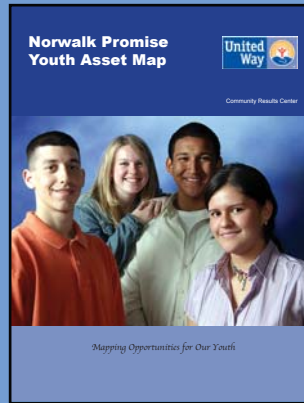
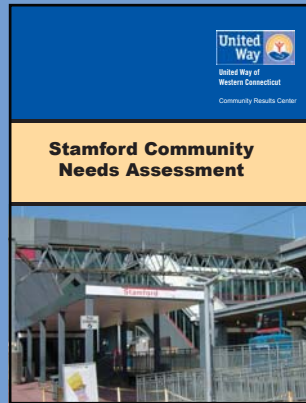
**Child  
Development  
Infoline**

**HUSKY  
Infoline**



## Learn more about United Way of Connecticut

If you or your staff members would like to learn more about United Way of Connecticut, the Community Results Center can inform your staff of the many services available through UWC. UWC administers several critical information and referral and care coordination services including United Way 2-1-1, 2-1-1 Child Care, Child Development Infoline and HUSKY Infoline. Learning about these resources and how to help to spread the word about them is an easy way to help your clients find and stay connected to the assistance they need. Contact Maria Dynia at 860-571-7215 or maria.dynia@ctunitedway for more information.



## Community Results Center

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**Building the Knowledge-Base  
for Community Transformation**





## Community Results Center

The Community Results Center is a specialized unit of the United Way of Connecticut. The mission of the Community Results Center is to improve community life by providing research and analysis that helps to inform local planning and investment and measure community change. The Center supports decision-makers engaged in:

- Human and social services
- Community development
- Non-profit investment
- Workforce policy
- Housing
- and more

CRC staff provides expertise in asset mapping, research and evaluation and needs assessments.

### Community Asset Mapping

The Community Results Center has access to the extensive United Way 2-1-1 information and referral database. This database of over 4,500 providers and 48,000 services can be used to map the assets of an area which allows a community to better understand the services available and to identify gaps in services. When you need to know the resources available in your community, contact the Community Results Center for a customized asset listing that will aid in your strategic planning efforts.

Asset Maps can be created to identify resources in the areas of:

- Youth
- Older Adults
- Workforce Development
- Basic Needs
- Health Care
- Substance Abuse
- and more

### Research and Evaluation

Research and evaluation play an important role in many strategic processes. The Community Results Center can assist in the development and implementation of quantitative and qualitative instruments and conduct program evaluations using primary and secondary data gathering methods. The Center has provided research and data support in the areas of education, early childhood education, housing, tax assistance and weatherization.

### Community Needs Assessments

The Community Results Center has conducted numerous Community Needs Assessments for United Ways throughout Connecticut. The assessments are designed to consider as many aspects of a community as possible in order to paint an accurate picture of an area's assets and unmet needs. The assessment process includes:

- Primary research gathered through interviews, focus groups and surveys with stakeholders and residents.
- Analysis of community, demographic and economic data indicators
- Analysis of 2-1-1 call data
- A comprehensive report that provides a view into a community that includes input from residents, municipal leadership and community-based organizations.

Assessments can be general in nature or focus on a segment of the community, such as veterans, youth or older adults.

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